



Queen Elizabeth II Medical Centre Improvements

QEIMC Annual Report KPI Survey

Each year the QEIMC Trust undertakes a survey to gather feedback on the services it provides. The results are used for benchmarking and to measure the Trust's performance, as well as being included in the Annual Report.

We would appreciate it immensely if you could please take a few moments to complete this short, anonymous survey.

[Share your voice by clicking here or on the banner above to access the QEIMC Trust Annual Report KPI survey.](#) But get in quick: the survey will close on Friday, 17/07/2020.

We thank you for your assistance with this and your valuable feedback!

Bridge Works at Kilgour Park

Remediation works to shore up the two pedestrian bridges at Kilgour Park commenced 8 June 2020 and are due to finish in early July.

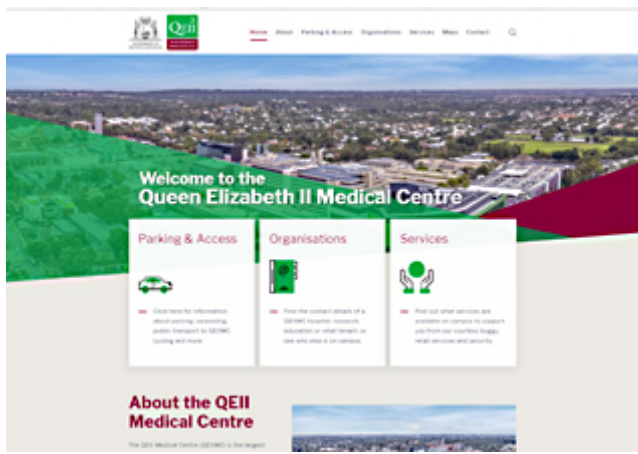
The works include the addition of steel framing with timber cladding to reinforce the structural integrity of the two bridges. This will ensure the beautiful lake, relaxing greenery and charming local fauna can continue to be accessed and enjoyed by staff and visitors to QEIMC for another 10-15 years.

Thank you for your ongoing patience during these essential maintenance works.

No Smoking Campaign at QEIMC

The QEIMC Trust continues to seek ways to remind all campus users of the important no smoking message at the QEIMC. In addition to the recently updated bus shelter posters along Hospital Ave, no smoking symbols have been installed widely across campus on bins and benches to remind everyone that smoking is not permitted anywhere at the QEIMC, including car parks and all external perimeters of buildings.

The Trust has also been working with the Cancer Council and Curtin University by instigating and facilitating research into incidences of smoking on campus and attitudes towards smoking. This research has been postponed due to COVID-19 however is expected to resume in the future and will inform future no smoking projects and messaging. The Cancer Council also provided training to Trust staff about how to advise people smoking on campus of our policy in a safe and non-confrontational way.



QEIIIMC Trust Website

Have you visited the QEIIIMC website recently?

The new QEIIIMC Trust Website was released in May 2020. Work continues to maximize accessibility and compatibility across a wide range of operating systems, browsers and mobile devices. It is currently best viewed using Chrome.

The new website was designed to better reflect the QEIIIMC with Trust logo colours and campus photos incorporated into a clean, contemporary layout. The headings and structure of the website have been redesigned, with clearer titles, fewer submenus and the use of icons/visual prompts to help guide visitors to the information and resources they need.

Feedback and records of website traffic were reviewed during development in order to streamline user experience and provide easy access to the most visited information. A noticeboard style news feed has also been included on the home page to keep stakeholders up to date with events and developments on campus.

The website will be under continuous review in order to keep content current and relevant to the needs of all stakeholders.

COVID-19 Update

During this time of unprecedented change and global uncertainty, the priority of the Trust has been the ongoing management of the campus in order to best support the incredible and resilient essential staff and services at the QEIIIMC.

This has involved the adaptation of services in response to the changing requirements of the environment and virus situation. This included temporary changes to parking eligibility requirements to allow essential staff to access campus as safely as possible, providing the volunteer buggy for use by the staff of the SCGH COVID-19 clinic and providing ongoing updates as our broad variety of tenants are impacted in different ways.

The Trust has been closely monitoring Department of

Health communications in order to best implement all recommendations and requirements.

We encourage all staff and visitors to the QEIIIMC to follow the Health Department recommendations for social distancing and hand hygiene.

[Information and the latest updates can be found here on the WA Department of Health website.](#)



Top Up Your SmartRider

Need to top up your SmartRider but not carrying cash? The TravelSmart Junction can help!

The TravelSmart Junction has reopened with regular hours, Mon – Fri, 8:00AM – 4:00PM. The staff are on hand to help you top up your depleted SmartRider or even purchase a new one if yours has gone astray! You can find the office in SCGH, E Blk, G Flr, E St.

[The TravelSmart Junction are also accepting Corporate SmartRider applications from eligible NMHS staff on behalf of MAPD. Click here to read the guidelines and view the application form.](#)

Come along and visit or get in touch with any questions:

Ph: (08) 6457 4085

Email: MCTravelSmart@health.wa.gov.au

IMPORTANT NOTICES

New Bus Route 26 Coming Soon!

Starting 19 July 2020, bus 26 will operate between Perth on Terrace Rd and Hollywood Hospital via St Georges Tce, Kings Park Rd, Thomas St and QEII Medical Centre.

The service will run every 10-15 minutes on weekdays and every 60 minutes on weekends.

[To find out more about bus and other upcoming changes affecting services to the QEIIIMC \(24, 25 and 103\), click here visit the Transperth website.](#)